

How to Read Your ID Card

1. Your medical benefits claims payer.
2. Your member identification number.
3. Primary and covered dependents information.
4. The group number assigned to your employer.
5. Your prescription drug claims payer and plan information (used by the pharmacist to process your claims).
6. Your primary medical provider network. If your health care provider is a member of the network, you'll receive discounted rates for the services you receive.
7. Magnetic barcode/strip your provider can scan to transfer your data electronically. Includes the following imbedded and encoded information: your name, names of your covered dependents, member number, group name, group number, pharmacy number, Rx BIN and provider network.
8. If you have questions about care management or prior authorization requirements, call this number or refer to your benefit booklet.
9. Your member customer service Web site and phone number.
10. Nurseline phone number for 24/7 assistance (if applicable).
11. Customer service Web site and phone number for providers' use.
12. Instructions for mailing medical claims. You and your provider will use this information when filing your claims.
13. Your regional or secondary network, if you need to receive medical services while traveling outside your primary network area.
14. Your primary dental provider network, if applicable. If your dental provider is a member of the network, you'll receive discounted rates for the services you receive.
15. Customer service phone number for pharmacists' use.



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