



# Broadband Independence County

Regional Workforce Summit  
Hal Vandiver, ICBC

March 7, 2024

# Vision for Arkansas

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**ARConnect**  
The Arkansas State Broadband Office

~~Digital divide~~ by 2030

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# Three Pillars of Broadband

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**ARConnect**  
The Arkansas State Broadband Office

**Access**



**Affordability**



**Digital Skills**



# ARKANSAS BROADBAND STATEWIDE STATISTICS

## Access (Infrastructure)

**>\$1 billion**

In grant awards.  
RDOF, ReConnect, State General  
Funds, CARES, SLFRF, CPF

**~330,000**

Locations

**6,800 IndCo**

## Affordability

**~179,000**

Households enrolled in the  
Affordable Connectivity Program

**1,300 IndCo**

**~607,000**

Households eligible for the ACP

**4,200 IndCo**

## Digital Skills

**~274,000**

Residents, aged 18-64, may lack  
basic digital skills

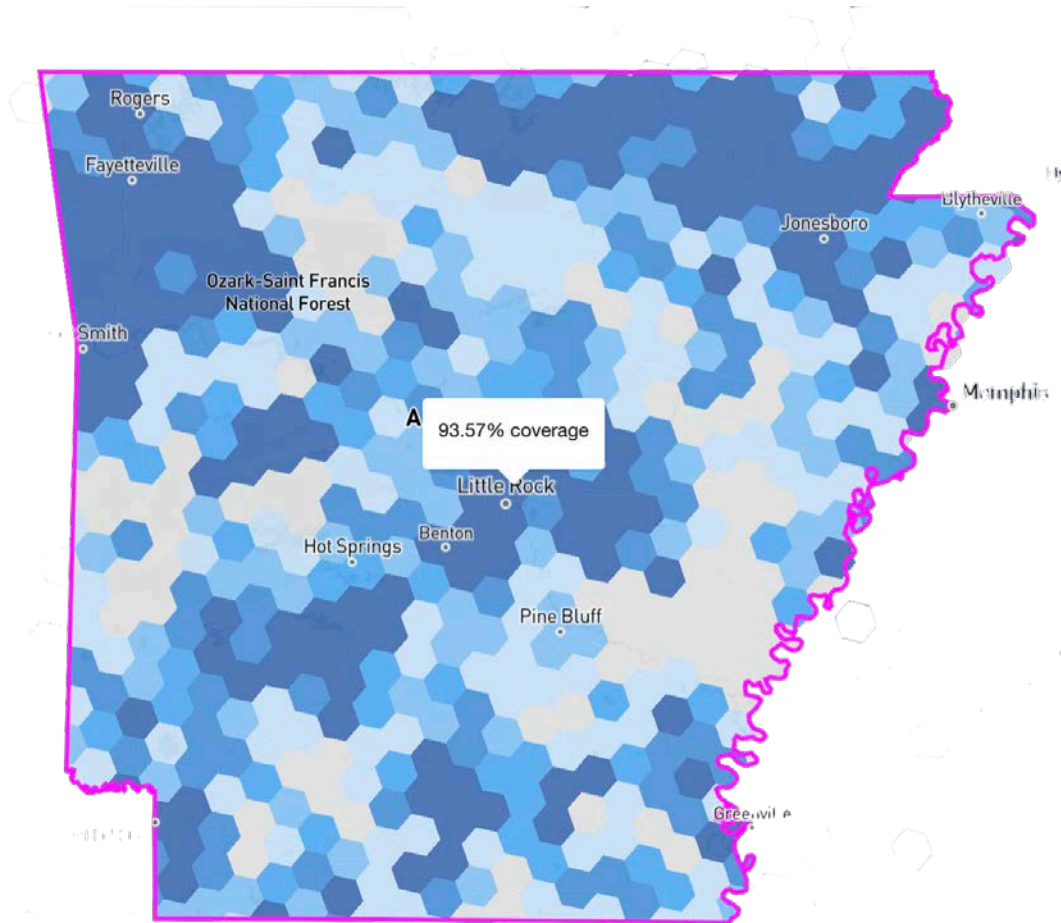
**3,000 IndCo**



**ARConnect**

The Arkansas State Broadband Office

# A REMAINING LACK OF BROADBAND ACCESS

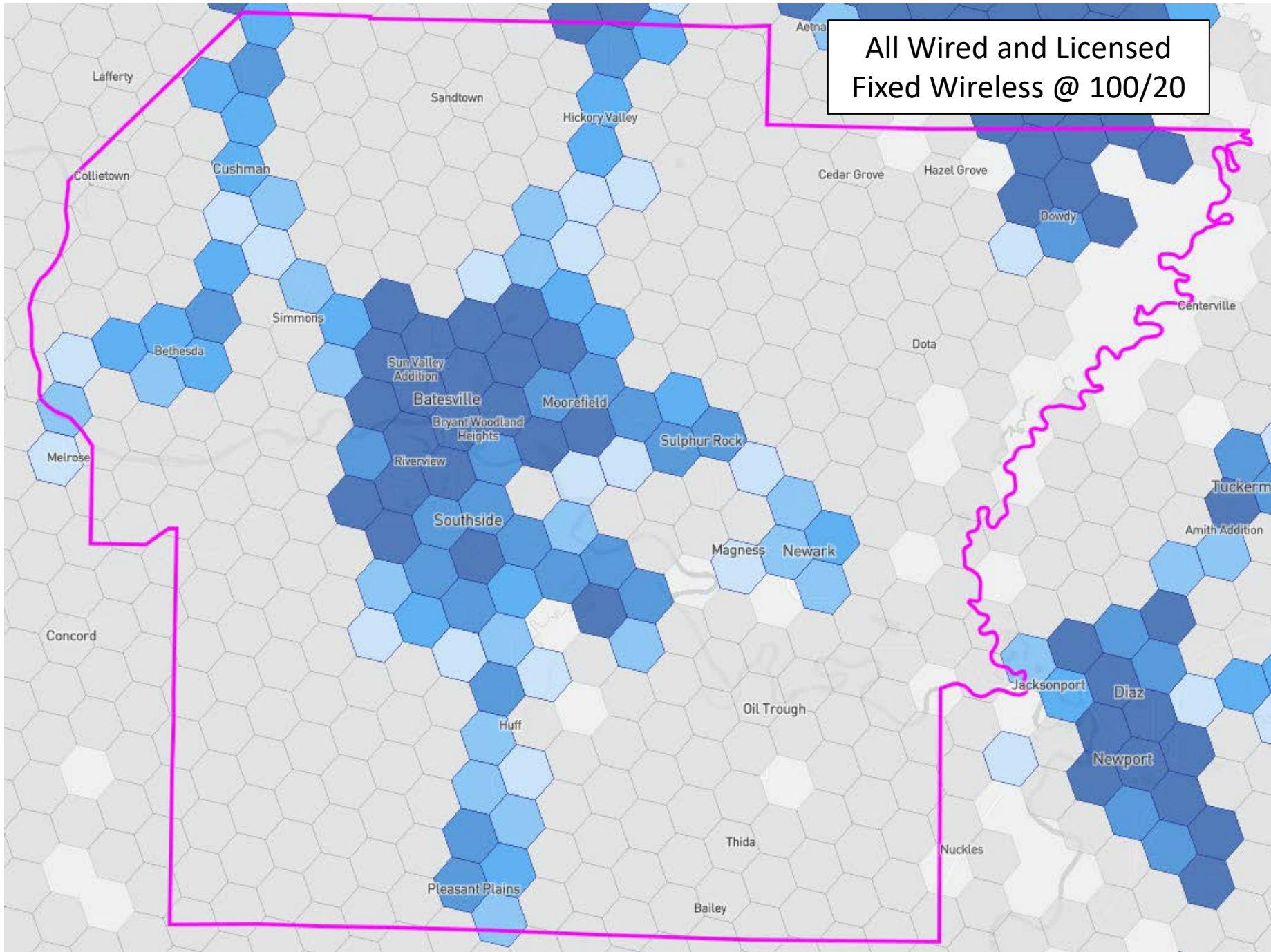


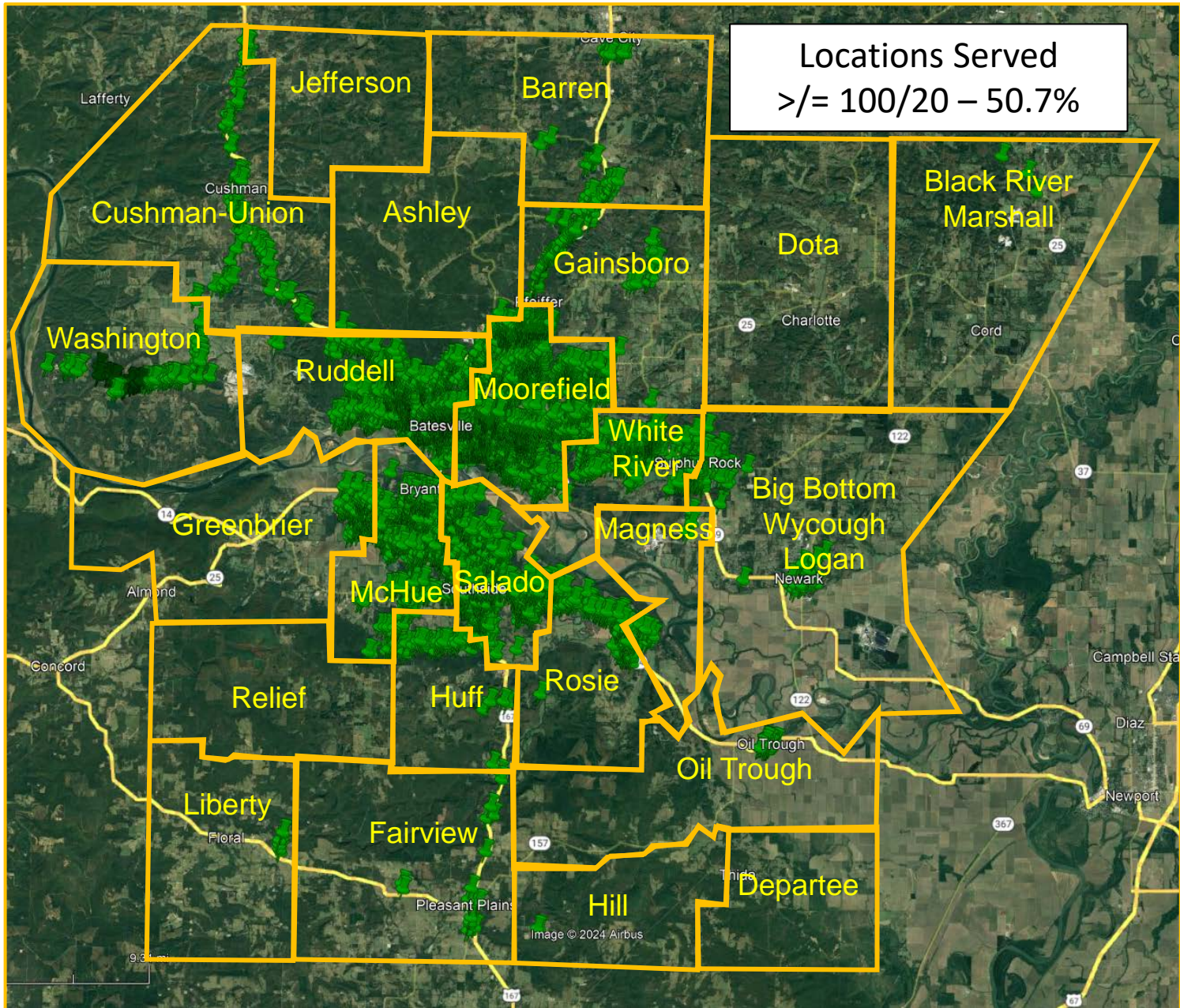
**~215,000**

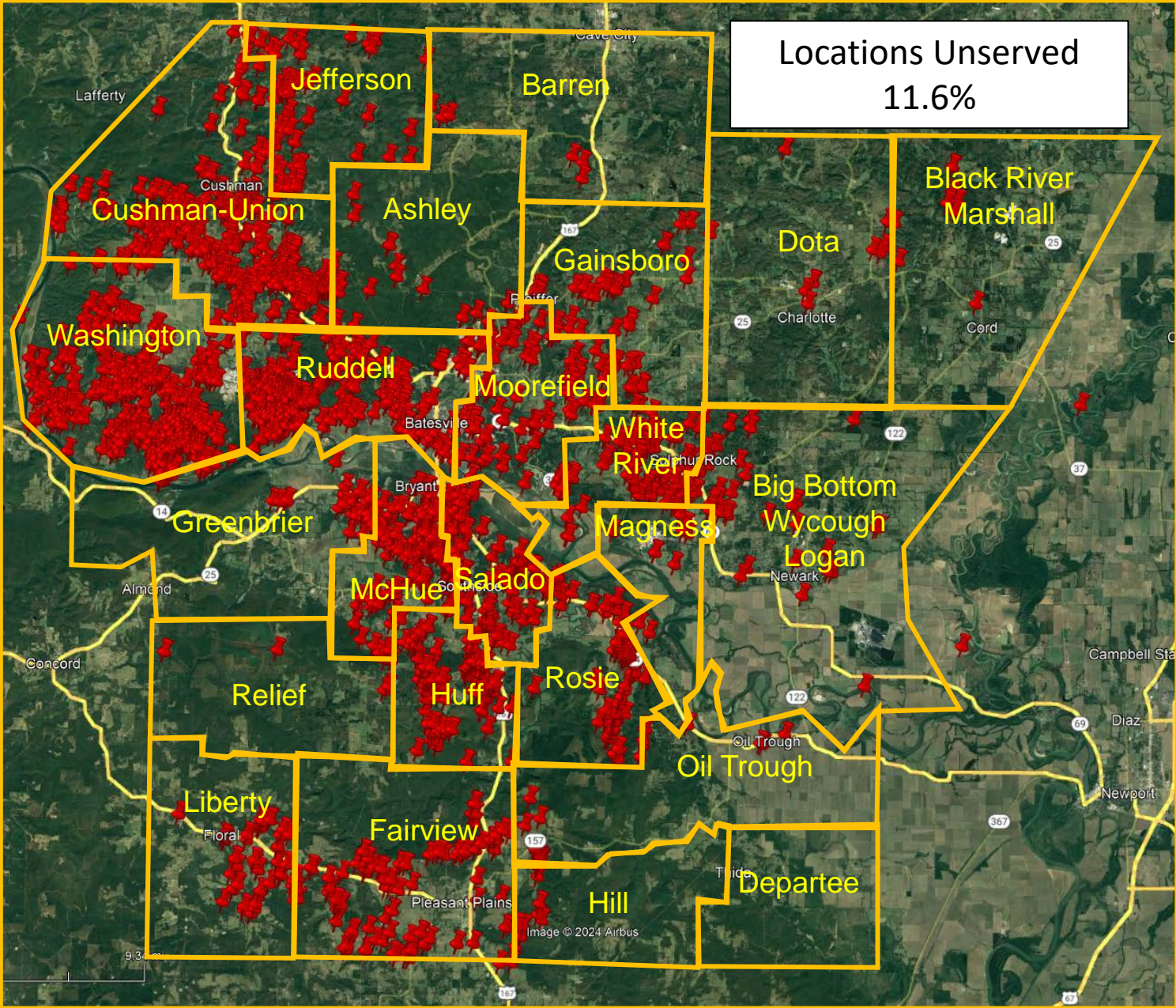
Locations remain unserved or underserved

~6,800 Funded and ~3,000 Under/Unserved in Independence County

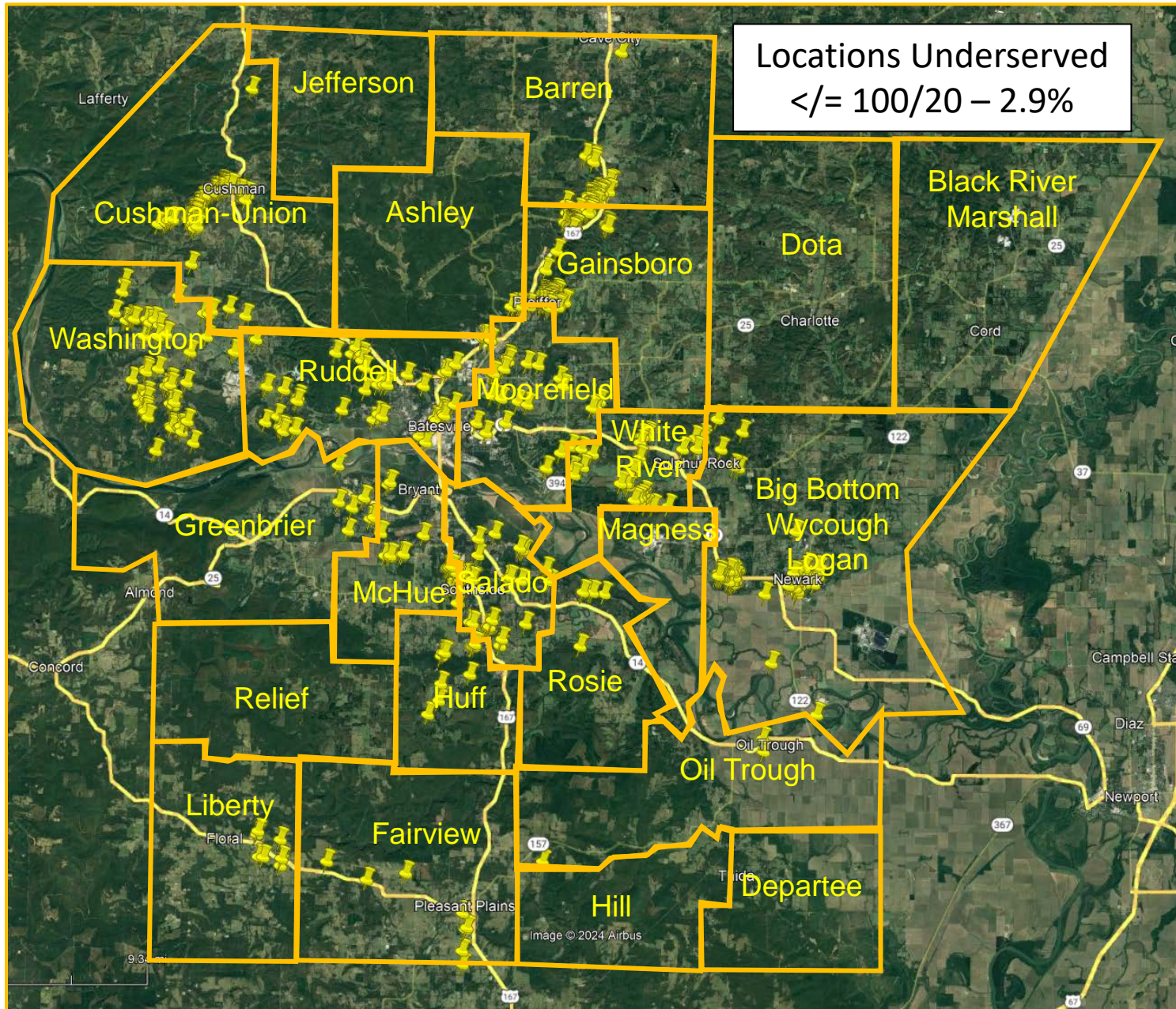
All Wired and Licensed  
Fixed Wireless @ 100/20

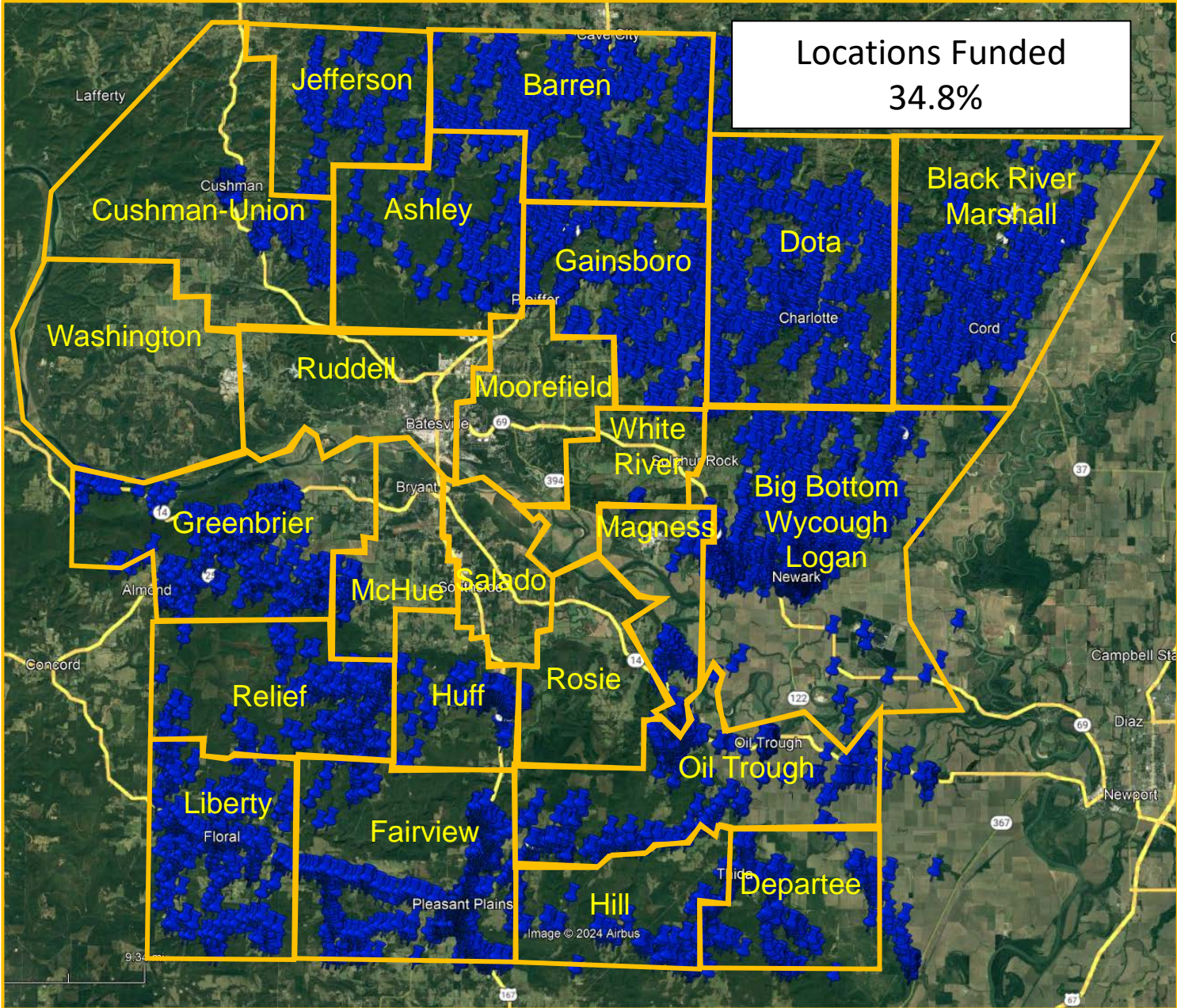


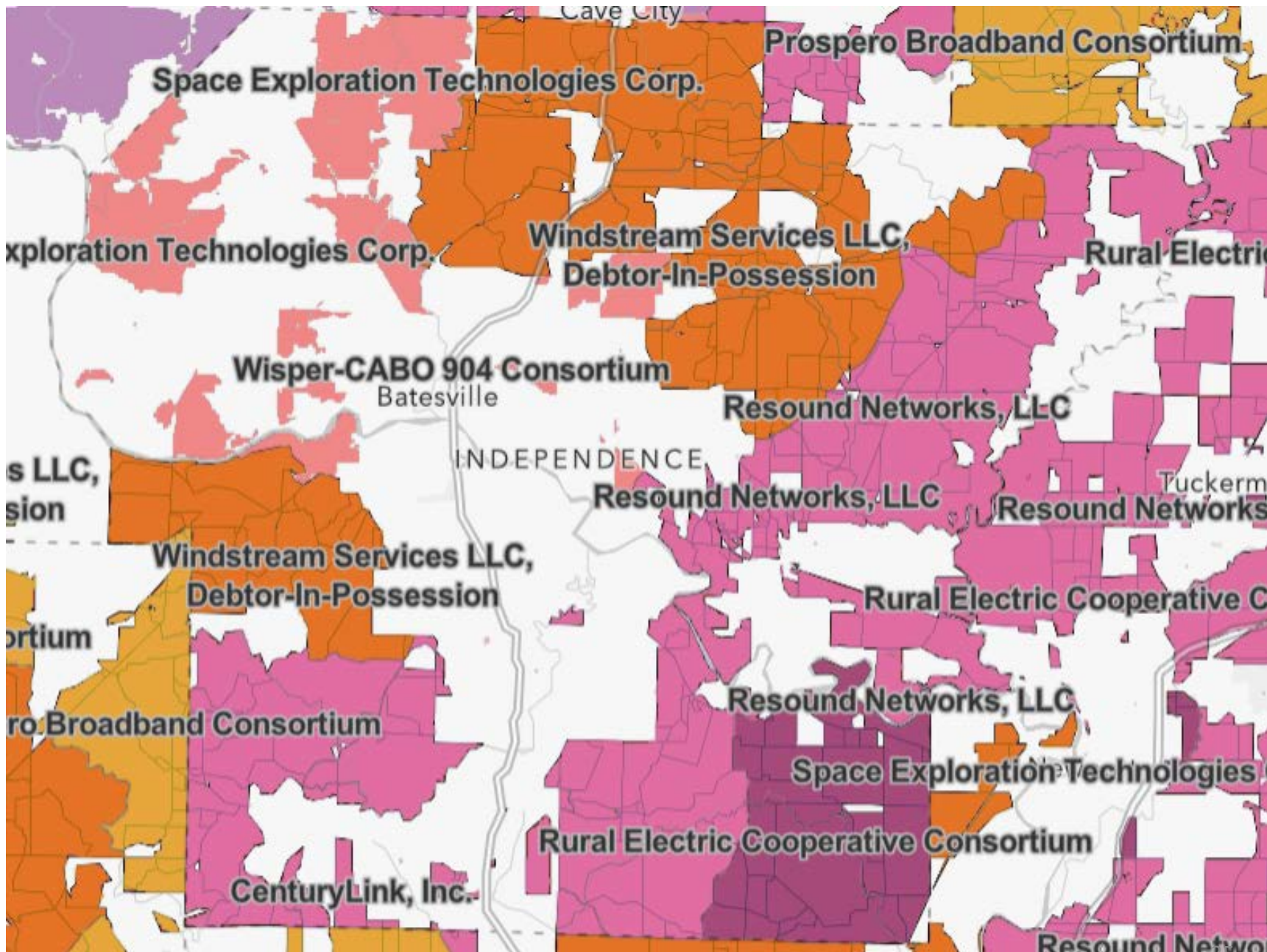


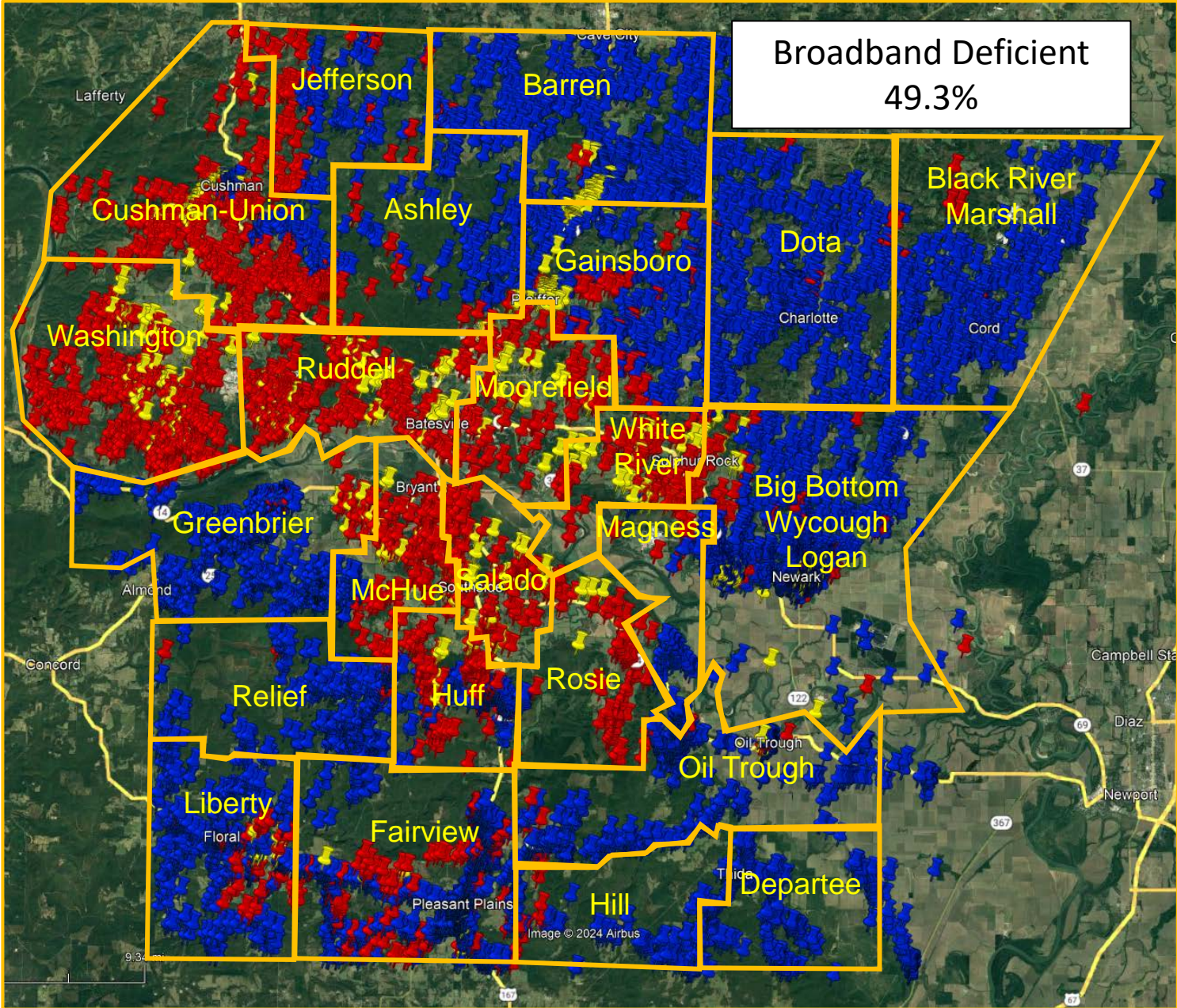












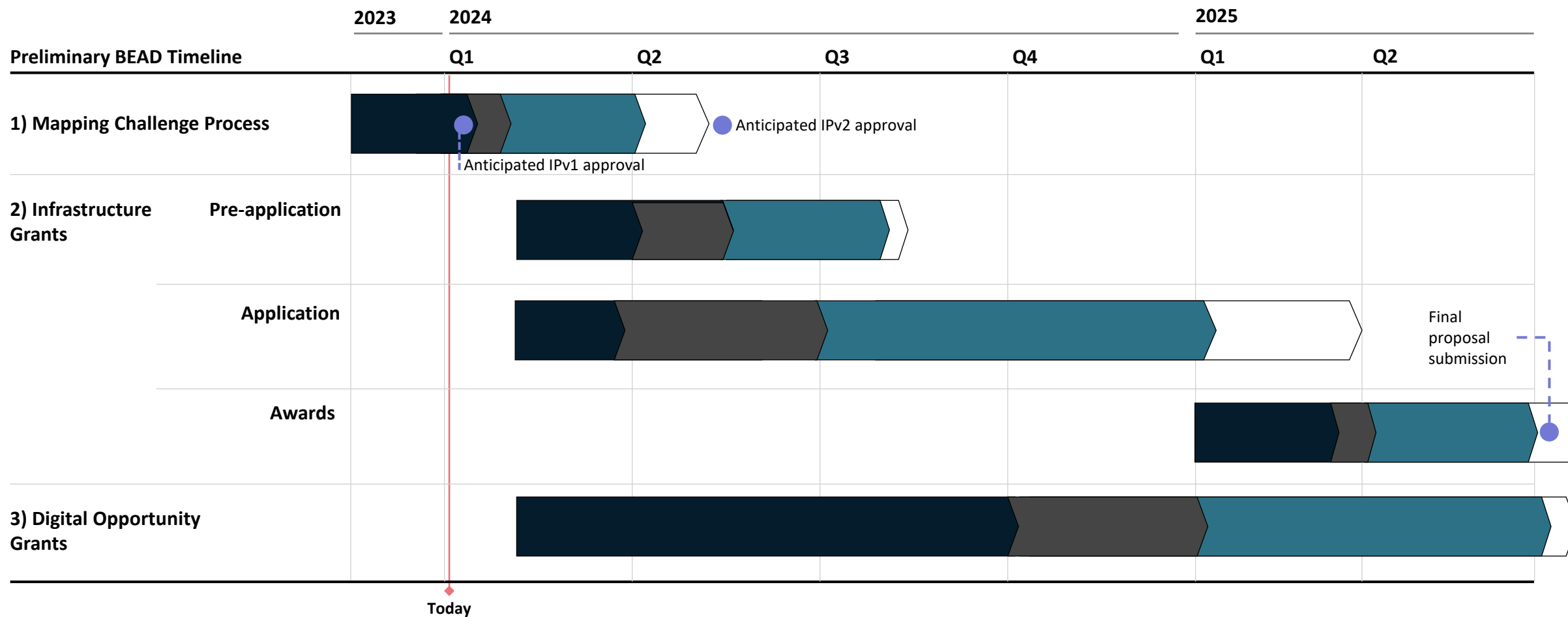
# **Infrastructure Investment & Jobs Act**

**(Infrastructure & Digital Opportunity)**

# INFRASTRUCTURE

- ~\$1 billion non-competitive, formula-based grant
  - Allocation based on the new FCC broadband availability map
  - First installment of 20% (~\$200 million)
- ~\$700 million estimated cost to connect remaining unserved/underserved locations
- Objective to think of broadband not only as an asset or platform, but also as an enabler
  - Produce positive, enhanced outcomes and transform lives and the Arkansas economy

# Preliminary Timeline for BEAD Implementation



- Sample Activity
- NTIA Deadlines
- Launch & Preparation
- Technical Assistance
- Implementation
- Analysis & Communication



## Affordable Connectivity Program Helping Households Connect

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

The Affordable Connectivity Program provides:

- Up to \$30/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price.

The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.

### Who Is Eligible?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the [Federal Poverty Guidelines](#), or if a member of the household meets at least *one* of the criteria below:

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program;
- Participates in one of these assistance programs:
  - SNAP
  - Medicaid
  - Federal Public Housing Assistance
  - Supplemental Security Income (SSI)
  - WIC
  - Veterans Pension or Survivor Benefits
  - or [Lifeline](#);
- Participates in one of these assistance programs and lives on [Qualifying Tribal lands](#):
  - Bureau of Indian Affairs General Assistance
  - Tribal TANF
  - Food Distribution Program on Indian Reservations
  - Tribal Head Start (income based)

Check out [fcc.gov/ACP](https://fcc.gov/ACP) for a **Consumer FAQ** and other program resources.

### Two-Steps to Enroll

1. Go to [AffordableConnectivity.gov](https://AffordableConnectivity.gov) to submit an application or print out a mail-in application; and
2. Contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must **both apply for the program and contact a participating provider to select a service plan.**

**Call 877-384-2575**

or find more information about the Affordable Connectivity Program at [fcc.gov/ACP](https://fcc.gov/ACP)



# Affordable Connectivity Program

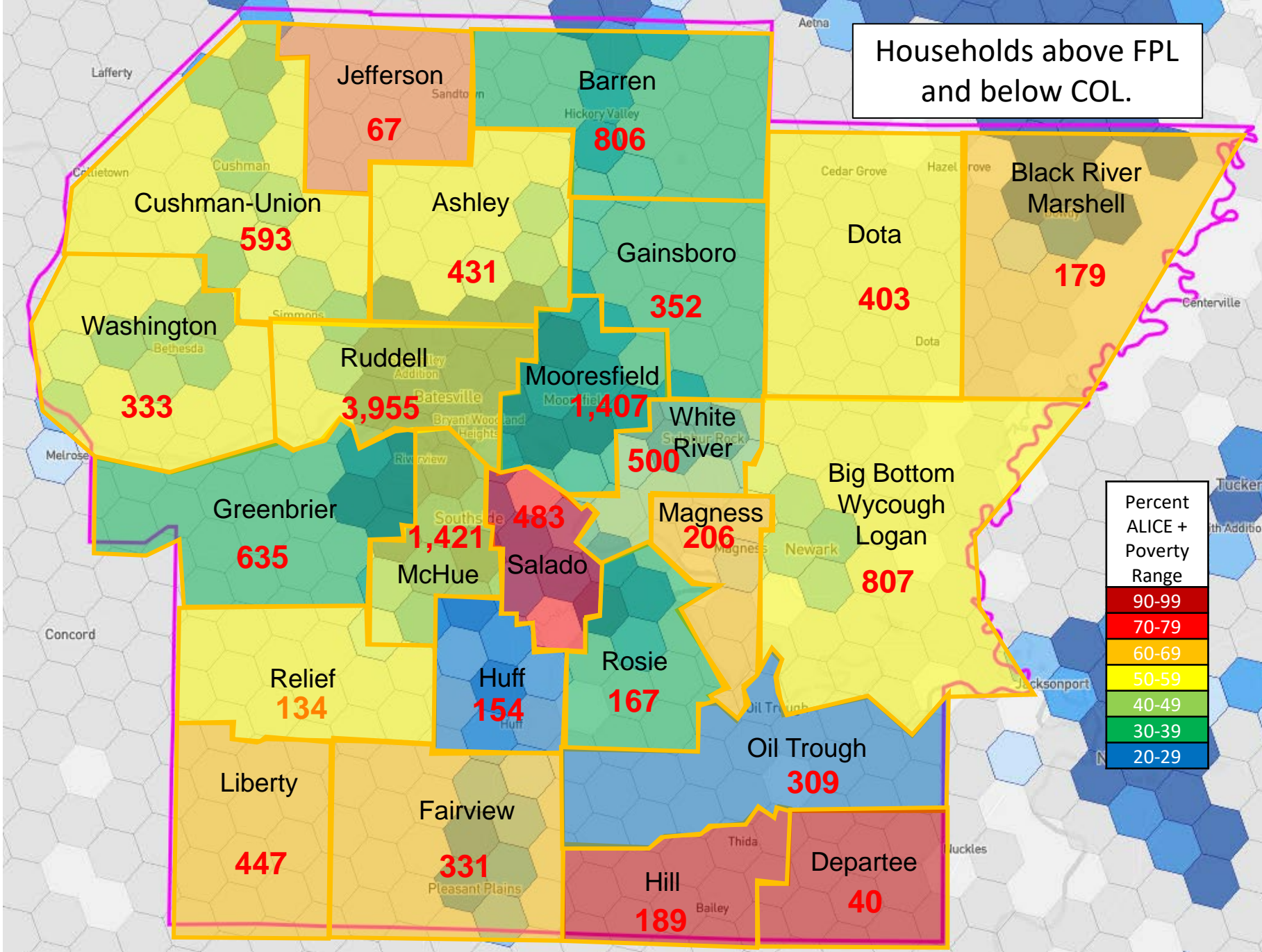
- ACP is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.
- Our County has an estimated 4,200 households that are eligible for assistance and only 1,268 households currently participate.
- Complete details can be found at: [Affordable Connectivity Program | Federal Communications Commission \(fcc.gov\)](#)



ICBC

Independence County Broadband Committee

Households above FPL and below COL.



Percent ALICE + Poverty Range

90-99
70-79
60-69
50-59
40-49
30-39
20-29

# DIGITAL OPPORTUNITY

- ~\$20 million non-competitive, formula-based grant
- Partner and collaborate with Heartland Forward, and other stakeholders throughout the state, to produce a robust digital opportunity plan targeting certain covered populations, including:
  - Households earning less than 150% of the federal poverty guidelines (**28%**)
  - Individuals over the age of 60 (**24%**)
  - Incarcerated individuals (state) (**1%**)
  - Veterans (**6%**)
  - Disabled (**18%**)
  - Individuals with a language barrier (**19%**)
  - Racial and ethnic minorities (**28%**)
  - Rural Residents (**55%**)

**87.4%**

**(~2,637,000 Arkansans)**



# Overview of the Digital Skills Plan

# Vision for Digital Opportunity

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**ARConnect**

The Arkansas State Broadband Office

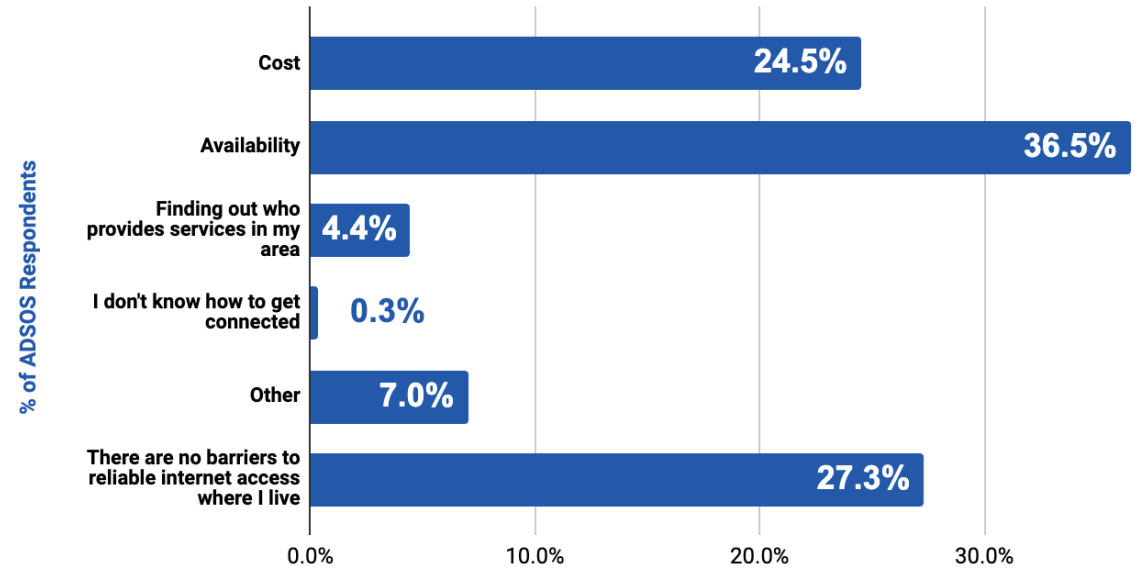
By 2030, every person, family, and community in Arkansas – regardless of location and income – will have access to:

- Affordable, reliable high-speed internet service in their homes, businesses, and community anchor institutions (i.e., libraries, schools, healthcare providers)
  - The opportunity to enroll in basic computer skills training
  - A computer, tablet, or mobile device
-

# Barriers to Digital Opportunity

Despite having dozens of existing digital opportunity assets, **there is still room for improvement when it comes to digital skills programming and curriculum in Arkansas.** The state is also in the process of expanding its broadband infrastructure and **bringing internet service to 100% of homes and businesses across the state.**

Primary Barrier to Reliable Internet Access for All Arkansans



# Barriers to Digital Opportunity



## **In-person meetings, focus groups, and the survey highlighted the following barriers:**

- Lack of reliable at-home broadband infrastructure across all parts of the state
- Issues with service reliability and slow internet speeds in areas where infrastructure exists
- Differences in internet access between urban and rural communities
- High service costs and low awareness of, and uptake in, Affordable Connectivity program
- Customer service challenges with internet service providers (ISPs)
- Limited opportunities for digital skills training, especially for Individuals with a language barrier





# The Path Forward

# How We Achieve Digital Opportunity



<b>Goal 1</b>	<b>Increase the Availability and Affordability of Internet Service</b>
<b>Goal 2</b>	<b>Improve Digital Skills</b>
<b>Goal 3</b>	<b>Leverage Existing State Agencies, Programs, and Organizations</b>
<b>Goal 4</b>	<b>Increase Access to Affordable Digital Devices</b>
<b>Goal 5</b>	<b>Engage All in Digital Opportunity Efforts</b>

# Implementation Timeline\*



Activity	2024				2025				2026				2027	2028	2029	2030
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4				
<b>Goal 1</b>		<i>Increase the Availability and Affordability of Internet Service in Arkansas</i>														
<b>Goal 2</b>			<i>Improve Arkansans' Digital Skills by Implementing Digital Skills Training Opportunities</i>													
<b>Goal 3</b>	<i>Leverage State Agencies, Programs, and Organizations to Keep Arkansans Connected, Safe, and Healthy, and Prioritize Accessibility</i>															
<b>Goal 4</b>	<i>Increase Access to Affordable Digital Devices</i>															
<b>Goal 5</b>	<i>Engage All Interested Arkansans and Community Partners in Digital Opportunity Efforts</i>															

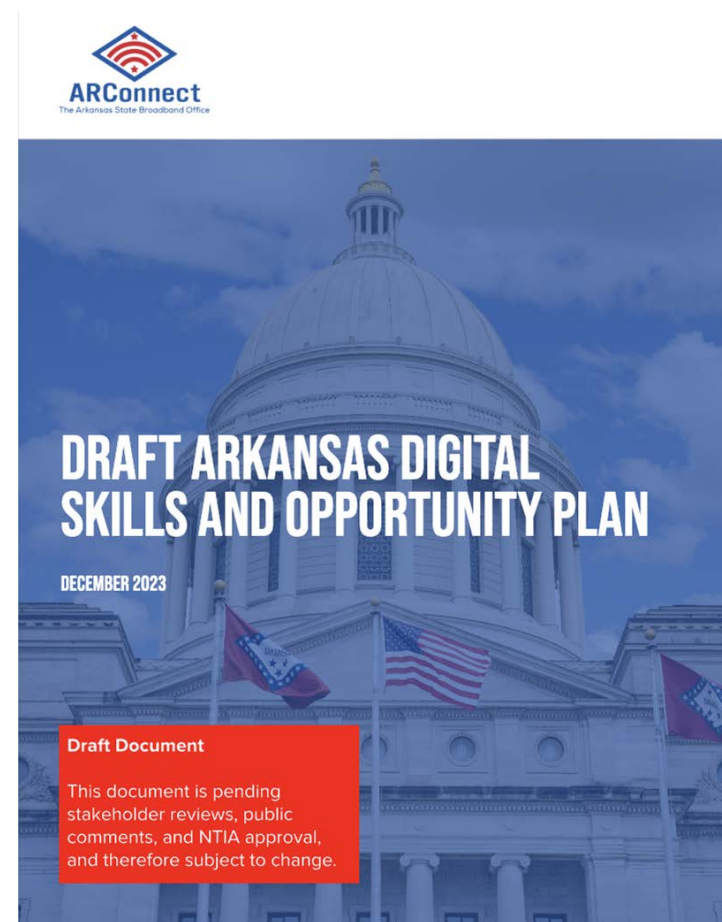
\*Tentative, and subject to NTIA approval.

# Reading the Digital Skills and Opportunity Plan



The full version of the Digital Skills and Opportunity Plan is available for you to download on ARConnect's website at **[broadband.arkansas.gov](https://broadband.arkansas.gov)**.

The file can be viewed on mobile devices, tablets, and computers.



# What is next?

Thinking of broadband not only as an asset or platform, but as an enabler!

## OUR FOUR KEY FOCUS AREAS

### **Education**

*How can broadband serve as an enabler to better educate our state's children and expand workforce opportunities?*

### **Healthcare**

*How can broadband serve as an enabler to tackle mental health, drug abuse, and increase preventative care in our rural communities?*

### **Small Business**

*How can broadband serve as an enabler to foster innovation, support small business, and enhance economic opportunity?*

### **Agriculture**

*How can broadband serve as an enabler to tackle our state's food deserts, enhance precision agriculture, and increase crop yields?*

# Independence County Broadband Committee (ICBC)

- Created June 2023, appointed by County Judge Jeffery:

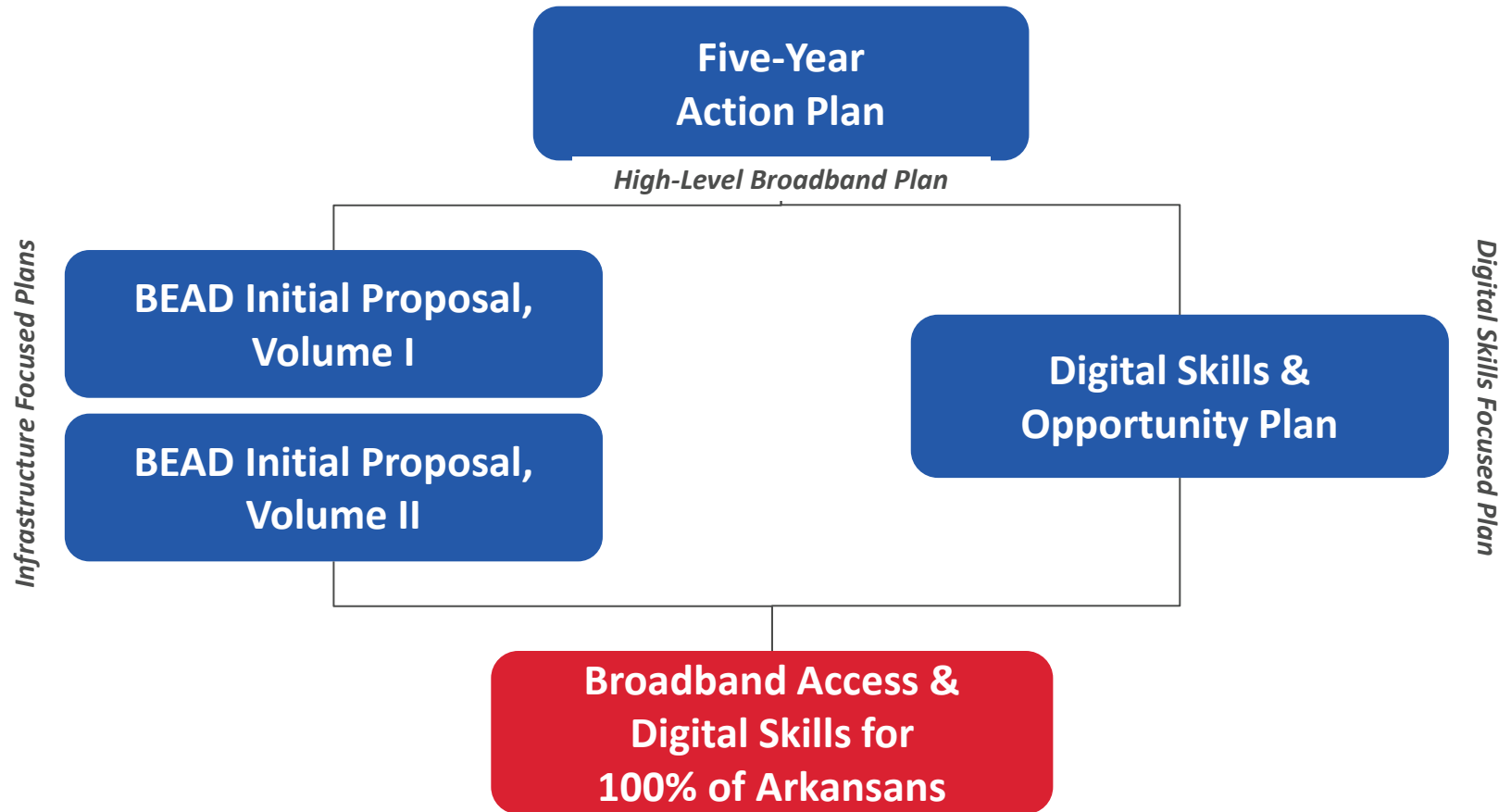
- |                    |                             |
|--------------------|-----------------------------|
| • Kevin Jeffery    | County Judge                |
| • Jessica Angel    | Batesville School System    |
| • John Bradley     | WRMC - IT                   |
| • Brandon Dayberry | WR Services & Solutions     |
| • Brian Shonk      | UACCB Chancellor            |
| • Jamie Rayford    | Batesville Area Chamber COO |
| • Hal Vandiver     | Retired Businessman         |



ICBC

Independence County Broadband Committee

# Arkansas' Broadband Planning Efforts





# Learn more ....

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The Arkansas State Broadband Office

[www.broadband.arkansas.gov](http://www.broadband.arkansas.gov)

[www.icbroadband.org](http://www.icbroadband.org)

[www.unitedforalice.org](http://www.unitedforalice.org)

[www.fcc.gov.acp](http://www.fcc.gov.acp)

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Thank You