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Emergency  
Procedures  
Manual



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**FY 2018**

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# Emergency Telephone Numbers

Never hesitate to call 911 if a situation is believed to be an emergency

Emergency 911— Call 911 to report a crime in progress, a fire, a heart attack, a serious injury, or any situation where there is immediate danger to life or property.

## Non-Emergency Numbers

<b>Office</b>	<b>Ext.</b>	<b>Office Phone</b>	<b>Cell Phone</b>	<b>Home Phone</b>
Campus Security	4357		(870) 307-2421	
VC Student Affairs	1214	(870) 612-2014	(870) 834-2852	(870) 897-5141
VC Finance and Administration	1321	(870) 612-2121	(870) 291-2096	(870) 368-7156
VC Academics	1200	(870) 612-2003	(850) 585-3007	(870) 799-8338
VC Research, Planning, and Assessment	1332	(870) 612-2058	(870) 834-1474	(870) 793-5677
Chancellor	1202	(870) 612-2002	(870) 307-2422	(501) 345-2104
Physical Plant Director	1239	(870) 612-2039	(870) 307-2425	(870) 799-8104
Batesville Police Department		(870) 569-8111		
Independence County Sherriff Department		(870) 793-8838		
Arkansas State Police		(870) 523-2701		

After an emergency event is under control, please complete the *Incident Report Form* found on the intranet and forward it to the Vice Chancellor for Enrollment Management and Student Services.

# **University of Arkansas Community College at Batesville Emergency Notification System**

UACCB has multiple layers of communication to notify the campus community of emergency situations. Each member of the Chancellor's Cabinet, along with other key offices, can activate the Emergency Notification Systems. UACCB Alert and the Campus Warning System can be activated during a power failure, and all notification systems can be activated from off campus.

## **UACCB Alert**

A text message and email alert system that allows students, faculty, and staff to register two mobile phone numbers and two email addresses to receive emergency notifications. Messages can be initiated through the internet or a cell phone.

UACCB uses the Wireless Emergency Notification System (WENS) for UACCB Alert which utilizes true SMS technology that bypasses the normal queue for cell phone carries. Additionally, WENS has secured contracts with all major North American phone carries to receive top priority for notifications.

## **UACCB Email**

Emergency notifications are sent to UACCB email addresses. All students, faculty (including adjunct), and staff are issued a UACCB email address.

## **UACCB Web Site**

All emergency notifications are posted to the UACCB web site home page.

## **Public Address and Message Board Campus Warning System**

Voice and siren address system provides an audible alarm which can be heard over the entire UACCB campus. There are also electronic message boards in the buildings.

# Active Shooter / Weapons Situation

- Call 911
- **Run** - If able to safely flee the area, then do so
- **Hide** - If unable to safely flee the area, then lock and barricade doors
  - Avoid doors and windows
  - Turn off lights
  - Close blinds
  - Silence all electronic devices that may make noise
  - Keep yourself out of sight and take adequate cover
- **Fight** - If confronted by an aggressor, be prepared to defend yourself and others.
- **Run, Hide, Fight** is a program of the Department of Homeland Security - [www.dhs.gov](http://www.dhs.gov)

## Intruder Situations

- Call 911 if danger is indicated
- Take shelter
- Remain with students
- Notify a Vice Chancellor or the Chancellor

## Bomb Threat

- Call 911—Do not use radios or cellular phones
- Notify a Vice Chancellor or the Chancellor
- If you are asked to evacuate:

# Bomb Threat Call Checklist

## Description of Caller's Voice:

\_\_\_ Male \_\_\_ Female

\_\_\_ Young \_\_\_ Middle Age \_\_\_ Old

Accent? \_\_\_ No \_\_\_ Yes

Is the voice familiar? \_\_\_ No \_\_\_ Yes \_\_\_\_\_

If so, whom did it sound like?

Speech pattern or abnormality: \_\_\_\_\_

Other characteristics: \_\_\_\_\_

## Background Sounds

\_\_\_ Street Noises \_\_\_ House Noises \_\_\_ Factory Machinery \_\_\_ PA System

\_\_\_ Motor Vehicles \_\_\_ Animal Noises \_\_\_ Clear \_\_\_ Music

Other \_\_\_\_\_

## Threat Language

\_\_\_ Foul \_\_\_ Irrational \_\_\_ Message Read by the Threat Maker

\_\_\_ Taped \_\_\_ Incoherent \_\_\_ Well Spoken (Educated)

Time caller hung up: \_\_\_\_\_

Remarks: \_\_\_\_\_

Name of person receiving threat: \_\_\_\_\_

Title: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Address: \_\_\_\_\_

Date and time reported: \_\_\_\_\_

Reporting Method: \_\_\_\_\_

# Fire

- Call 911
- Activate the Fire Alarm System
- Exit the building (at least 100 feet away) quickly from the nearest exit (see exit routes at end of this document)
- Do not use elevators
- Instruct individuals NOT to leave the safe area
- Verify attendance of all students under your supervision
- Report missing individuals to emergency personnel
- Do not re-enter the building until given the all-clear signal

# Injury

- Call 911 if injury is serious
- Contact the nearest CPR-Certified individual to render first aid
- Notify the injured individual's emergency contact as soon as possible, if necessary
- A Vice Chancellor or designated representative should accompany injured individuals to the hospital and remain with them until their emergency contact arrives
- Record actions taken in order to document the proper procedure was followed

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# Disaster

Destruction in part or whole of a building

- Call 911
- Remain with students and keep them calm
- Determine the need to evacuate or shelter in place
- Identify and designate a safe location and routes to be taken
- Assign First Responders/CPR-certified persons to attend to injured
- Meet and direct rescue personnel to areas where assistance is needed

## Evacuation

- If necessary, use the fire alarm system to evacuate the building
- Leave lights on
- Do not lock doors



# Severe Weather

- Take shelter in the pre-designated areas of each building (see shelter area maps at the end of this document)
- Escort students to safe areas and remain with them
- Listen for the campus emergency siren and its messages and instructions

## Safe Areas in Campus Buildings

Adult Education Building (AE): Proceed to MCB

Annex (ANX): Hallway away from doors

Arts & Sciences Building (ASB): Middle hallway away from the doors

Cosmetology Building (COS): Proceed to RJB

Fine Arts & Education Building (FAE): Proceed to MCB

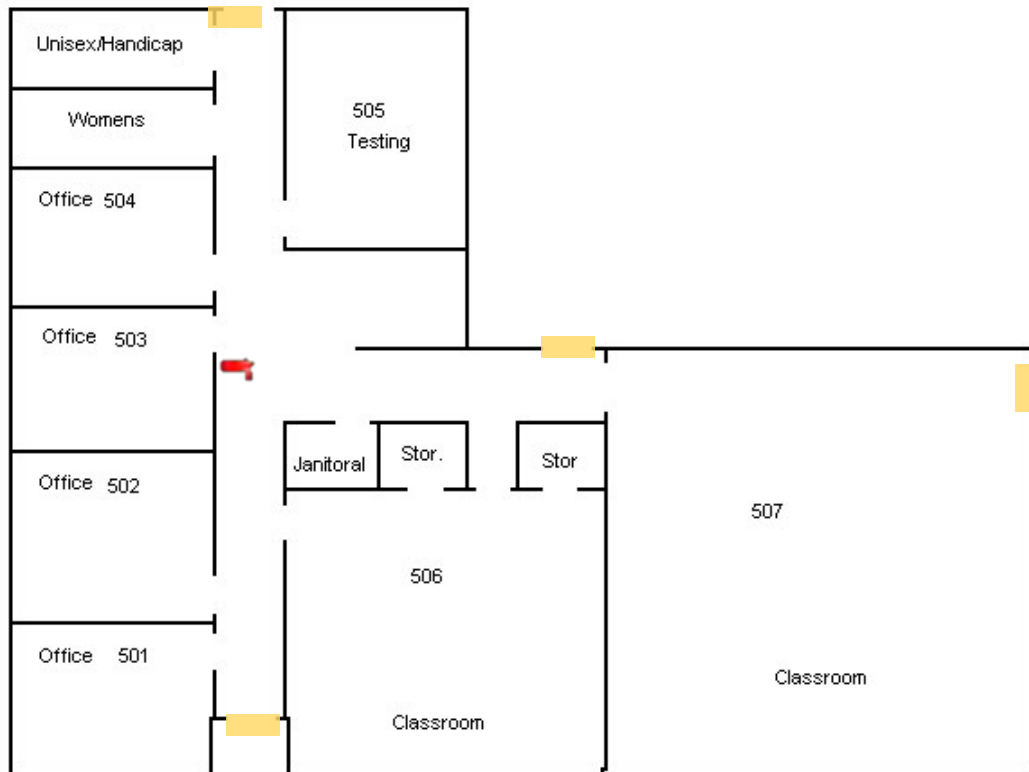
Independence Hall (IH): Green Room and Kitchen, East hallway away from doors

Main Classroom Building (MCB): TRiO, Student Success Center, and North hallway away from doors

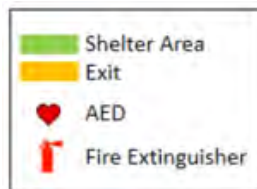
Nursing and Allied Health (NAH): Lower hallway away from doors

Plant Maintenance Facility (MNT): Proceed to RJB

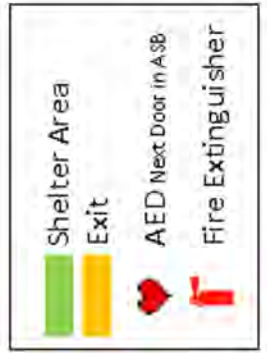
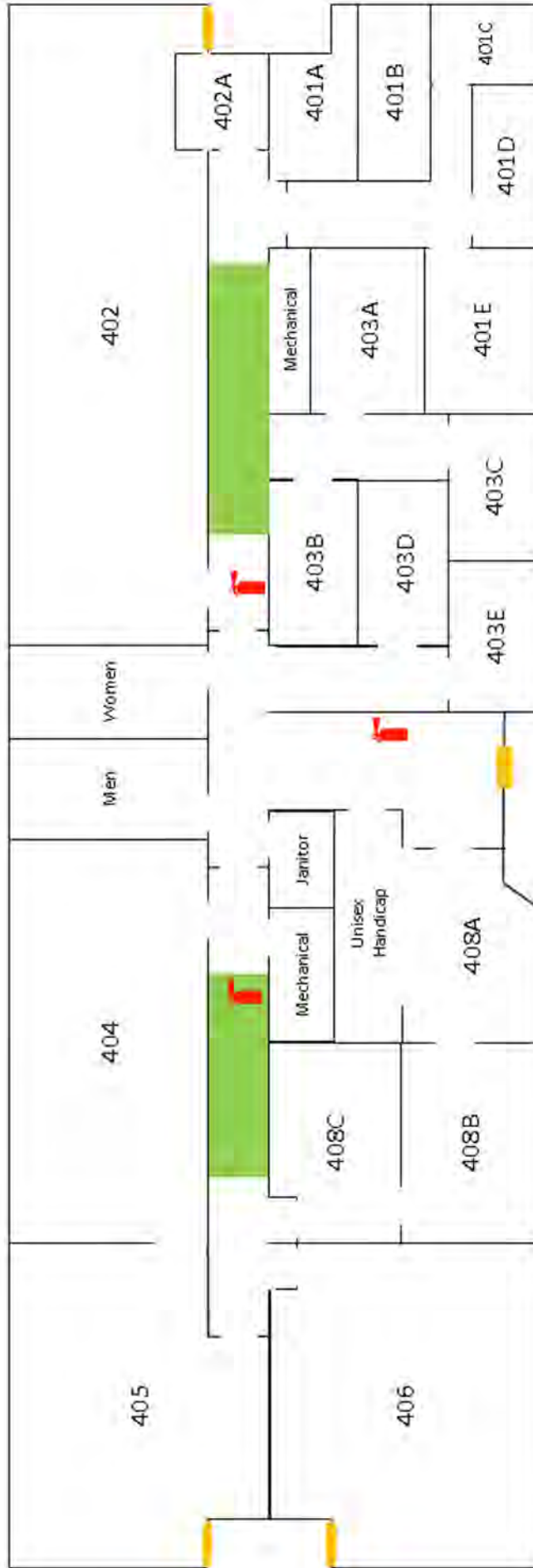
Row Johns Library and Academic Building (RJB): Room 809 and the hallway adjacent to room 809



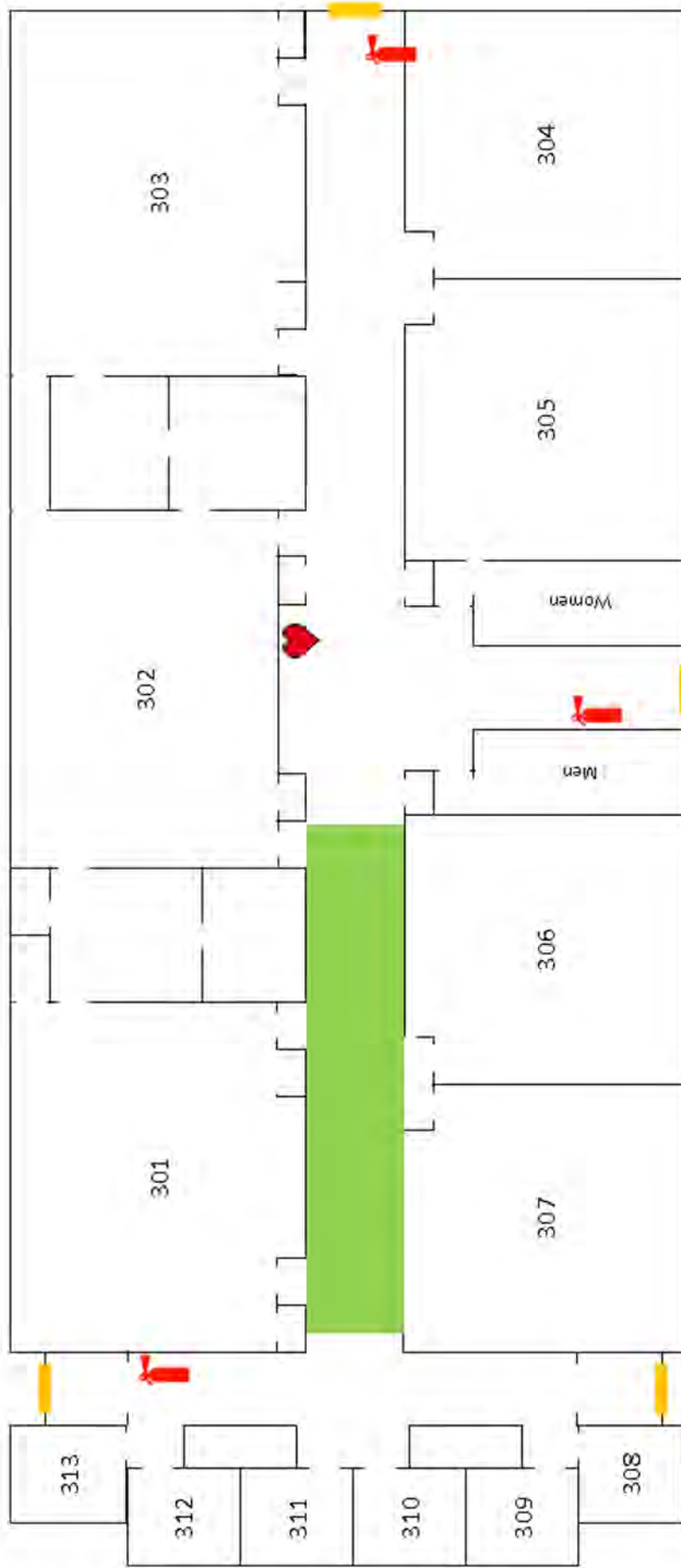
**Adult Education Building**




# Annex

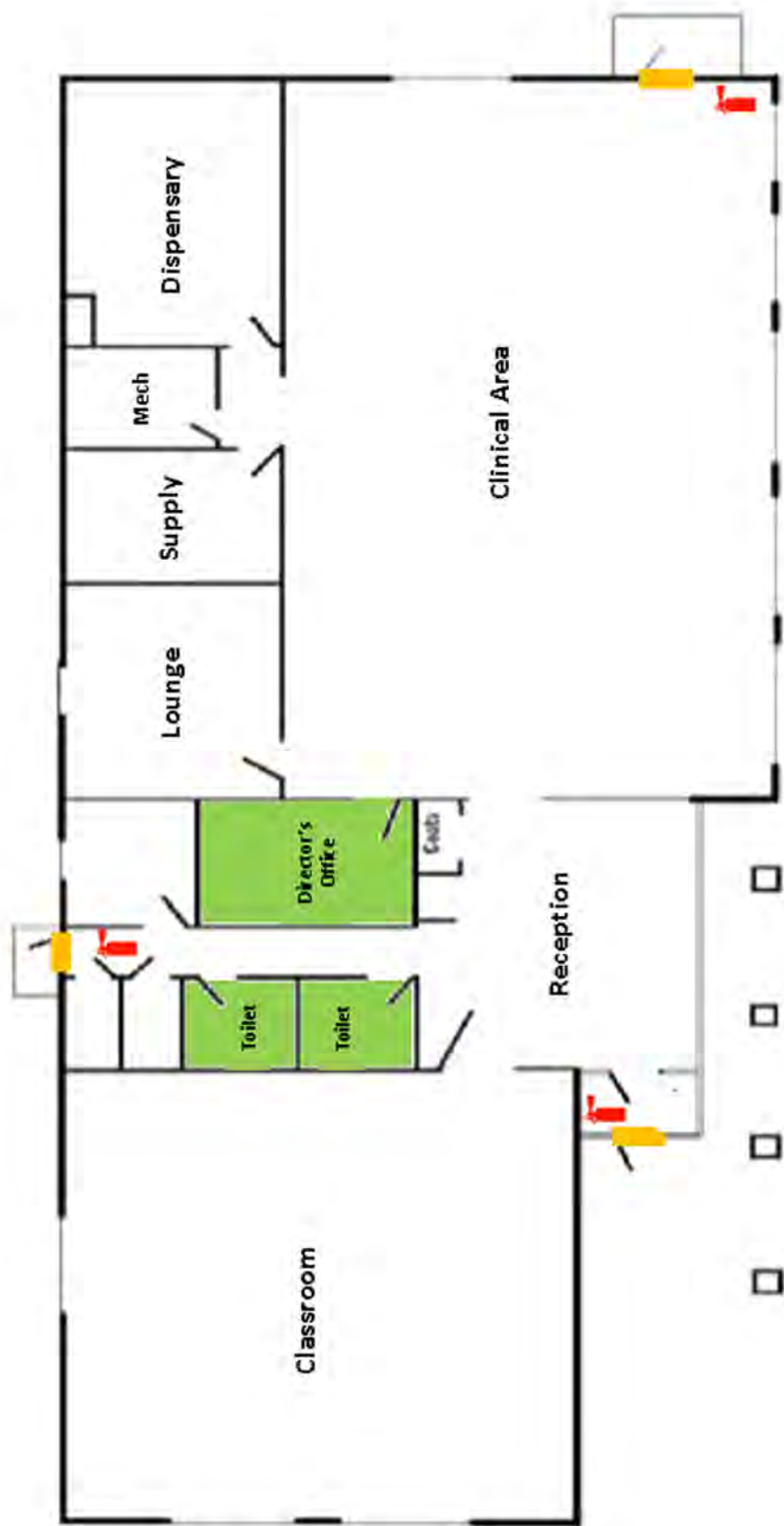


# Arts & Sciences



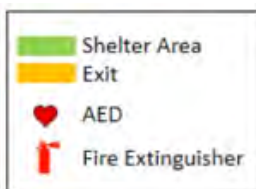
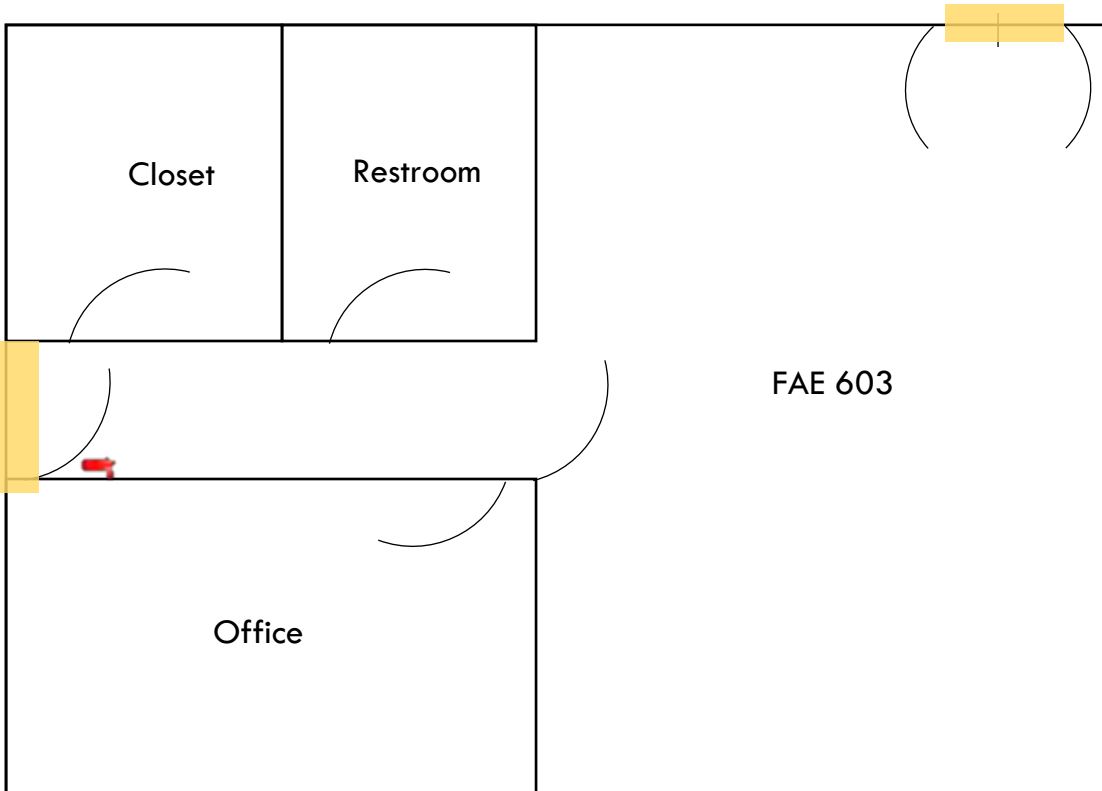
	Shelter Area
	Exit
	AED
	Fire Extinguisher

# Cosmetology

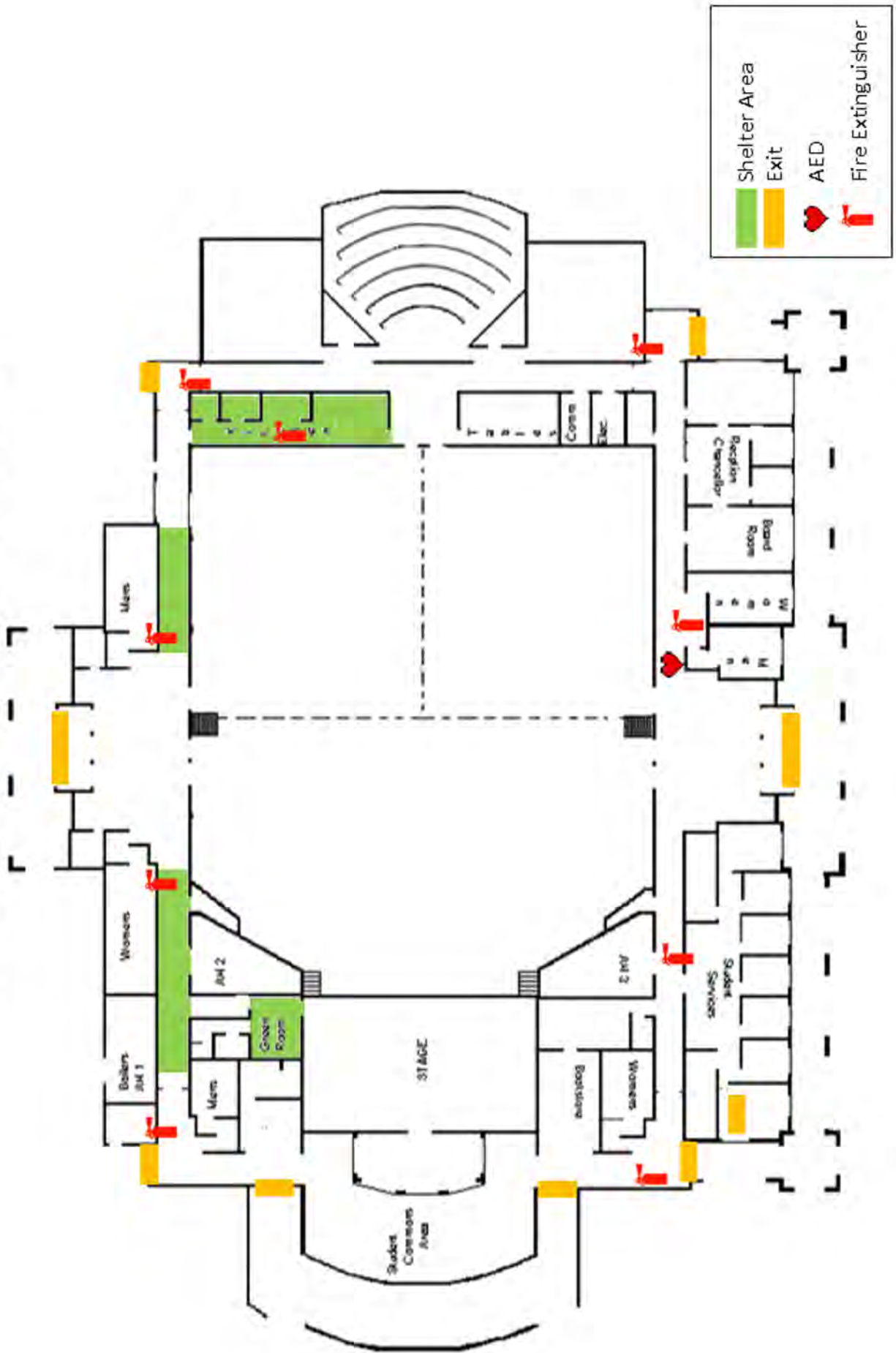


	Shelter Area
	Exit
	AED Next door in Maint. Bldg.
	Fire Extinguisher

# Fine Arts Building



# Independence Hall

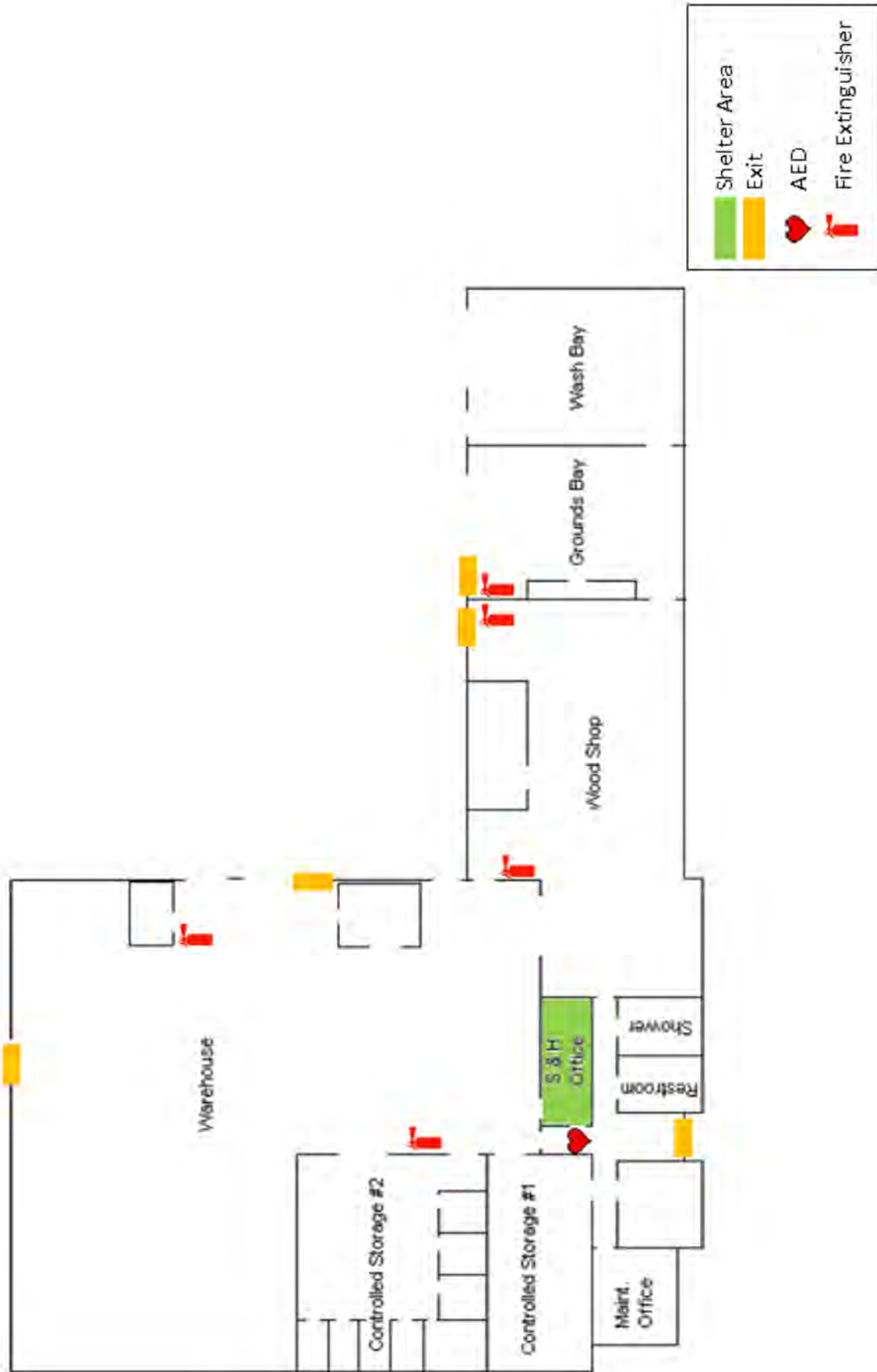


# Main Classroom Building

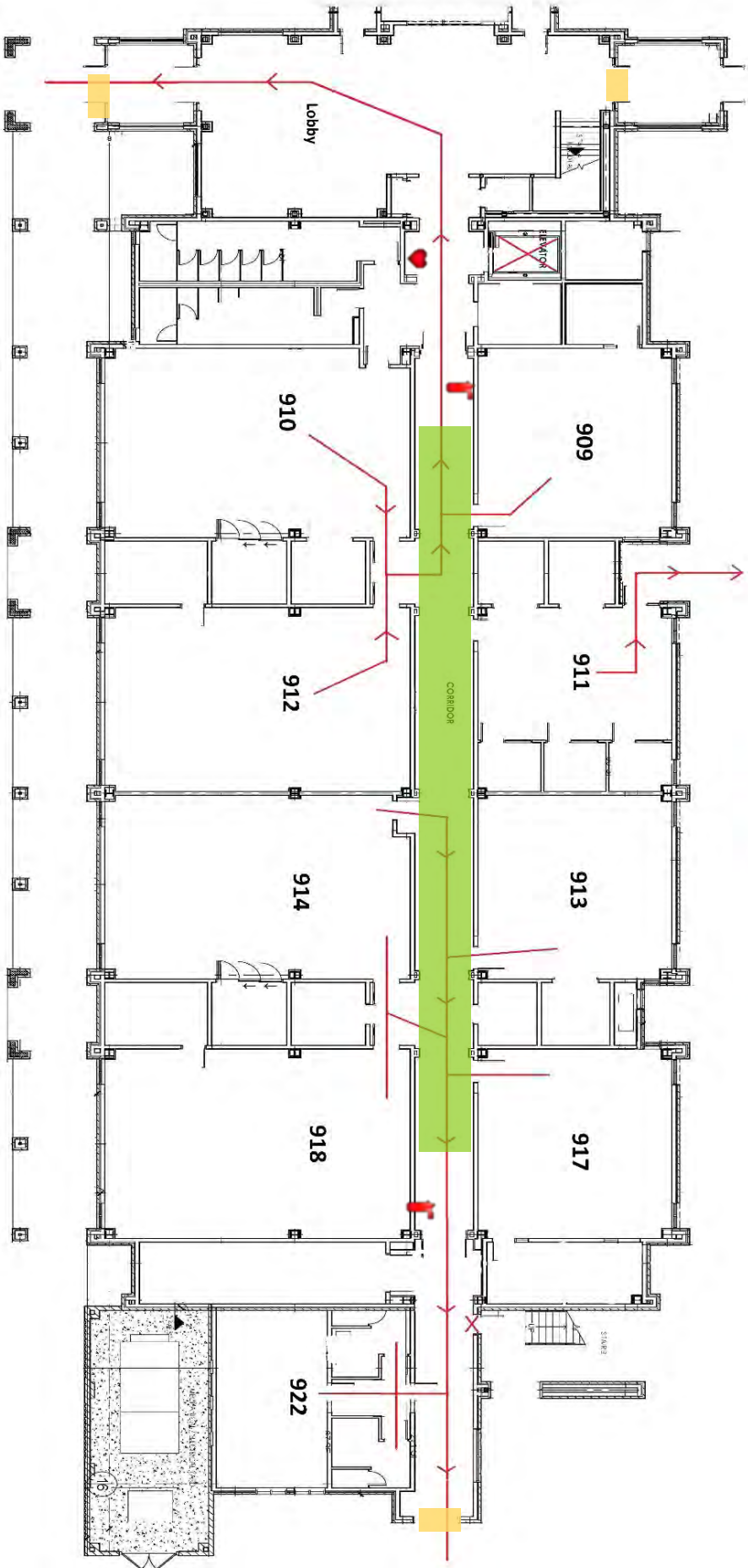




# Maintenance Building



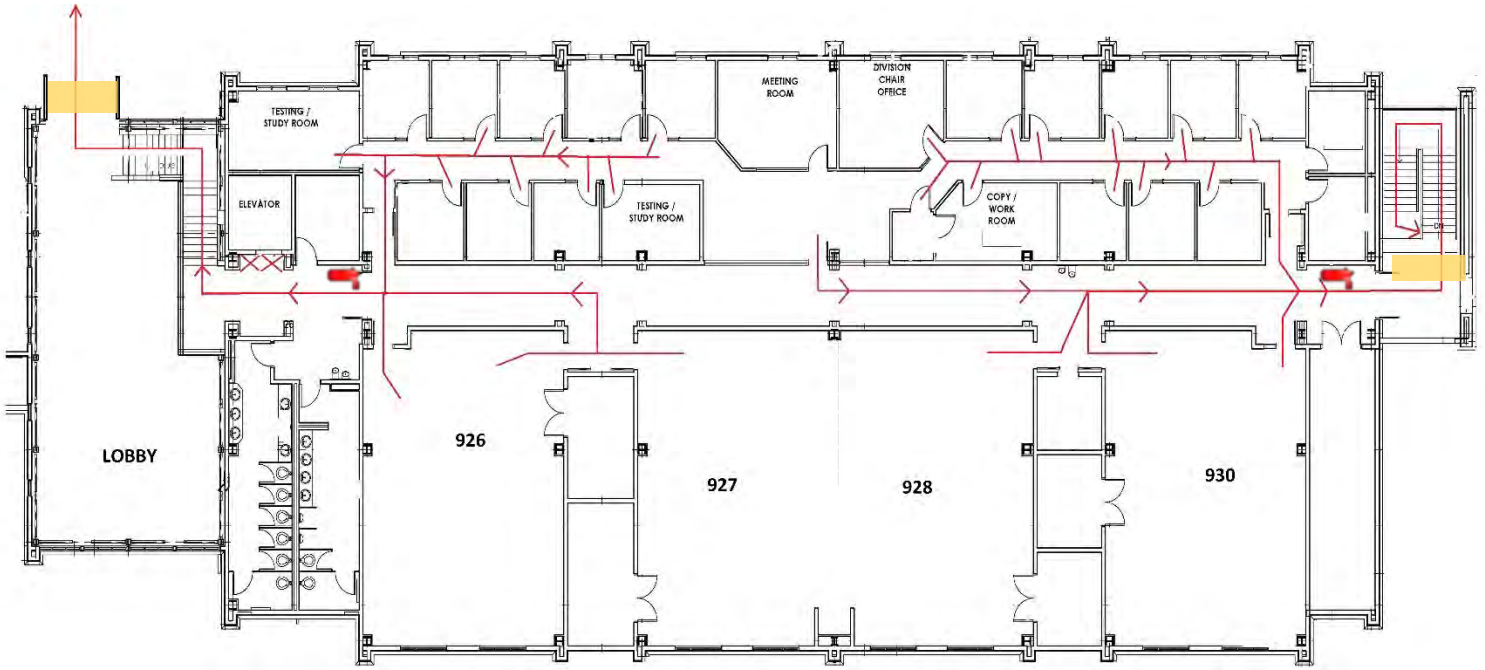
DO NOT ATTEMPT TO USE ELEVATOR  
DURING A FIRE  
IT IS PROGRAMMED TO SHUT DOWN  
AUTOMATICALLY



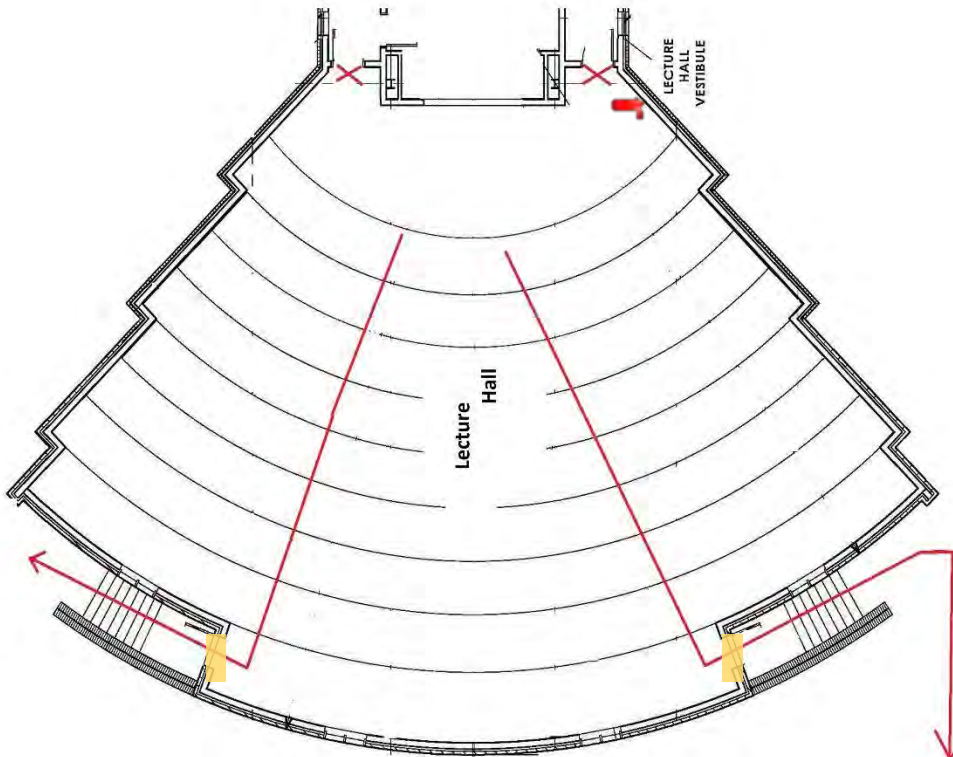
	Shelter Area
	Exit
	AED
	Fire Extinguisher

NURSING ALLIED HEALTH BUILDING  
FIRE ESCAPE ROUTES

**DO NOT ATTEMPT TO USE THE  
ELEVATOR DURING A FIRE  
IT IS PROGRAMED TO SHUT  
DOWN AUTOMATICALLY**

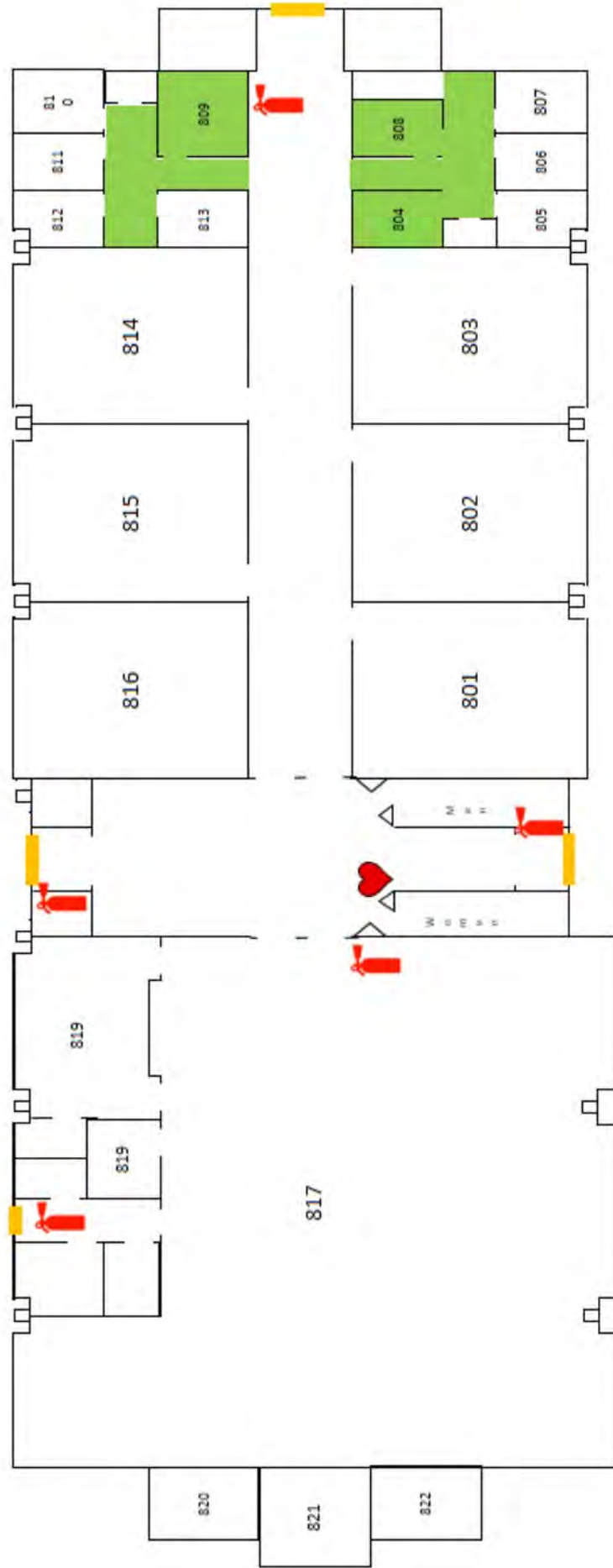






**NURSING ALLIED HEALTH BUILDING  
FIRE ESCAPE ROUTES**



**NURSING ALLIED HEALTH BUILDING  
FIRE ESCAPE ROUTES**

# Row Johns Library and Academic Building



	Shelter Area
	Exit
	AED
	Fire Extinguisher