

**To locate Qualchoice Medical Providers, change PCPs or check your personal claims:**

Go to [www.qualchoice.com](http://www.qualchoice.com)

Click on “Provider Search” on the left side of the screen

Click on “U of A Members”

Select to limit your search by “address” or “provider”

Select to search for “PCP” (Primary Care Physicians) or “Specialists”

Click on Search now....your results should come up

Refine your search by making a selection, such as entering your zip code and searching for a physician within a 50 mile radius. You may also search other area codes for specialists.

The result of your search will list in-network physicians within the categories you have selected. If the physician or specialist you wish to see does not come up on the list, you may contact Qualchoice (1-800-235-7111) to verify results.

You may change your PCP at any time by notifying Qualchoice at 1-800-235-7111. (Make sure the change has been processed before visiting the new physician.)

**You may set up your own password and ID to login and view your personal claims and benefit information.**

Dependents

Due to HIPAA regulations, you or your spouse will not be allowed to view each other’s information without sharing your ID and passwords. You will not be allowed to view information regarding dependent children age 18 and up, unless they provide you access.

To obtain the required signature forms to allow family members to share health information, please contact Qualchoice at 1-800-235-7111.

Delta Dental also requires signature releases to allow family members access to claim information of any dependents age 18 and up.

**Qualchoice fax 1-501-219-5182**

**Delta Dental fax 1-501-992-1890**